

TERMS AND CONDITIONS

SAMSUNG GALAXY S9|S9+ BUNDLING PRE-ORDER PROGRAM AT GraPARI

1. This Samsung Galaxy S9|S9+ Bundling Pre-order Program with Telkomsel is valid from February 27th 2018 to March 5th 2018.
2. Your smartphone can be picked up at the GraPARI location where you made the pre-order, starting from March 15th 2018.
3. These documents are required to pick up your Samsung Galaxy S9 | S9+ smartphone:
 - a. Identity Card (ID)
 - b. Samsung Galaxy S9 | S9+ pre-order invoice
4. Bundling mechanism for kartuHALO:
 - a. Please prepare your Identity Card (ID) and Family Card (KK) number before proceeding to the selected GraPARI to pre-order Samsung Galaxy S9 | S9+.
 - b. Your ID and Family Card (KK) data will be used to validate your kartuHALO bundling plan request.
 - c. If your ID dan Family Card (KK) data cannot be validated (due to Telkomsel overdue bills/payment), you will be asked to pay the bills or advised to take the prepaid bundling plan instead.
 - d. If your ID dan Family Card (KK) data can be validated, you will be asked to fill the form to subscribe to kartuHALO plan prepared at GraPARI.
 - e. You will pay the smartphone and bundling plan that you have selected.
 - f. You will receive the invoice and new subscription form. You will need those documents to pick up your smartphone on March 15th 2018.
5. How to pick up your smartphone:
 - a. Please show your receipt, kartuHALO subscription form, ID card and Family Card (KK) number.
 - b. You will be asked to do Samsung Galaxy S9 atau S9+ unboxing and install MyTelkomsel app.
 - c. If you have the new kartuHALO subscription form, you will be asked to activate your kartuHALO bundling plan, assisted by GraPARI Customer Service.
 - d. Existing customers of kartuHALO who do not wish to add kartuHALO and prefer to use Halo Kick Dobel Kuota can asked to migrate when picking up the phone at selected GraPARI. You can choose packages this following packages :
 - i. Halo Kick Dobel Kuota Internet 170K
 - ii. Halo Kick Dobel Kuota Internet 320K
 - iii. Halo Kick Dobel Kuota Internet 570K
6. Telkomsel POIN Terms and Conditions:
 - a. Cashback promo applies for kartuHALO, simPATI, KARTU As, dan Loop users.
 - b. You can check your POINTS by dialling *700#
 - c. One number can only do one POIN transaction.
 - d. If your Telkomsel POIN is successfully done but you do not use your voucher code for purchases, your voucher code will be invalid and the Telkomsel POIN deduction cannot be cancelled.
 - e. Telkomsel POIN cashback quota is limited.
 - f. Cashback applies only when the program period is still valid.
 - g. Points that have been deducted cannot be returned.
7. kartuHALO Package Terms and Conditions:
 - a. The kartuHALO bundling package payment offer only applies for new customers.
 - b. You can pay the bundling using Credit Card or debit (cash).
 - c. Content quota can only be used to access HOOQ, VIU, and Langit Musik apps.
 - d. Telkomsel POIN benefit will be given every month for 6 months total.
 - e. When the package validity period is over, your package will be switched to Halo Kick Regular. For further information, you can access www.telkomsel.com/halokick
 - f. If you want to stop renewing or terminate your package plan, your number will be deactivated. If you wish to reactivate your number, you will have to pay the overdue bills and the remaining bundling package data cannot be returned. Your package will be automatically switched to Halo Kick Regular.

- g. CLS (Credit Limit Service) will be rounded to Rp1 and International Roaming will be deactivated. If you wish to change CLS and open International Roaming, you will be asked to bring your ID Card and Family Card (KK) number to GraPARI to be revalidated.
- h. The surplus from time bonus and SMS usage will be charged according to kartuHALO basic rate. For further information, you can access www.telkomsel.com/halo-paket-tarif

8. TAU Medium 3 Months Package Terms and Conditions:

- a. Please activate through UMB *363*8#
- b. Use MSISDN whitelist for checking when you activate your package.
- c. This package can only be activated one time, according to the validity period you choose (3 or 6 months).
- d. The purchase is done when you activate your package for the first time for Rp165.000, for 3-months medium package. From the second month onwards, you will not be charged anymore until your validity period is over.
- e. The data plan is volume-based. When your data quota is finished before you renew the plan, you will be charged Rp5/KB.
- f. All Network quota can be used in all cities in Indonesia, in 2G/3G/4G networks.
- g. 4G quota can only be used in 4G network using a 4G smartphone.
- h. MDS quota can only be used at 00.00 to 07.00 AM.
- i. Entertainment quota can be used to access **Videomax** (HOOQ, VIU, Catchplay, and SuperSoccer), **Musicmax** (Langit Musik, Joox, Smule, Guvera, Radio GenFM and Prambors FM) and **Gamesmax** (Clash of Clan, Clash Royale, Crisis Action, Line Rangers, Line Lets Get Rich, Disney Catch Catch, Vainglory, Seven Knight and DotArena).
- j. After 3 months, you can continue to activate TAU Regular package by following these terms and conditions:

Program	Package	Value					Price
		All Network	4G	MDS	Entertainment	Total	
TAU	TAU Lite	1GB	1GB	5GB	3GB	10GB	Mulai dari 45K
	TAU Medium	2GB	5GB	13GB	10GB	30GB	Mulai dari 55K
	TAU Heavy	4GB	10GB	16GB	15GB	45GB	Mulai dari 120K
	TAU Extreme	8GB	12GB	20GB	20GB	60GB	Mulai dari 200K

- Activate through UMB *363*13#
- All packages use IMEI whitelist for the activation and usage.
- Every IMEI can activate this package 12 times and the activation can only be done once in a month.
- The package will be automatically renewed. If the renewing process fails, you can reactivate it through UMB and choose the package you want (the old package counter still applies).
- The data plan is volume-based. When your data quota is finished before you renew the plan, you will be charged Rp5/KB.
- All network quota can be used in all cities in Indonesia, in 2G/3G/4G networks.
- 4G quota can only be used in 4G network using a 4G smartphone.
- MDS quota can only be used at 00.00 to 07.00 AM.
- Entertainment quota can be used to access **Videomax** (HOOQ, VIU and Catchplay), **Musicmax** (Langitmusik, JOOX, Smule, GUEVERA, Radio GenFM and Prambors FM) and **Gamesmax** (Clash of Clan, Clash Royale, Crisis Action, Line Rangers, Line Lets Get Rich, Disney Catch Catch, Vainglory, Seven Knight and DotArena)

9. Cashback Bank Promo Terms and Conditions:

- a. Cashback bank promo applies for limited time only.

- b. Cashback bank promo is limited by quota and only applies at these GraPARI locations:

No.	GraPARI	Cashback Bank		
		Mandiri & BRI	CIMB	BNI
Area 1	GTG Merah Putih Medan	√	√	
Area 2	BSD Tangerang	√	√	
	Bintaro	√		
	Central Park	√		
	Cikupa	√		
	Ciputat	√		
	Karawaci	√		
	Summarecon Mall Serpong	√		
	Serang	√		
	Gandaria City	√		
	Kota Kasablanka	√		
	Emporium Pluit	√		
	Mall Ambassador	√		
	Pondok Indah Mall 3	√		
	Mall Kelapa Gading 3	√		
	Grand Indonesia	√		
	Wisma Alia	√		
	Bassura	√		
	Sawah Besar	√		
	Semanggi	√		
	Cempaka Mas	√		
	Bekasi Cyber Park	√	√	
	Margo City Depok	√	√	
	Bogor	√		
	Cibubur	√		
	ITC Depok	√		
	Trans Studio Mall Bandung	√		
	Bandung Electronics Center 2	√		
	GTG Lembong Bandung	√		
	CSB	√		
Area 3	Kudus		√	√
	Purwokerto		√	√
	Pahlawan Semarang		√	√
	Solo		√	√
	Hartono Solo		√	√
	Sudirman Yogyakarta		√	√
	Pemuda Surabaya	√		
	Galaxy Mall Surabaya	√		
	GTG Dinoyo Surabaya	√		
	Bukit Darmo Surabaya		√	√
	Jember		√	√
	Kediri		√	√
	Madiun		√	√
	Denpasar		√	√
	Renon		√	√
	Lombok Epicentrum (TBC)		√	√
Area 4	Pettarani Makassar	√	√	

10. If you have quetions or complaints related to the device physique, packaging and distribution you can report it by calling Erafone Call Center: **0807-1111-888**, Telesindo: **021-7279-3950**, and Megafon: **021- 6230-0553**.

11. If you have questions or complaints related to Operator Services such as data package or nanosim replacement you can report it by calling Telkomsel Call Center on 188 (free of charge for postpaid customers).
12. By reading these terms and conditions, you accept and agree to follow the terms and conditions applied for this Samsung Galaxy S9|S9+ Bundling Pre-order Program with Telkomsel.