

TERMS AND CONDITIONS

FESTIVAL #JAJANONLINE 2019

(2ND PERIOD)

General Terms And Conditions

1. Terms and conditions apply for all Telkomsel customers who participate in Festival #JajanOnline.
2. This program is valid from October 1st, 2019 at 00:00 WIB to December 31st, 2019 at 23:59 WIB.
3. You can join Festival #JajanOnline by making any purchase in Google Play Store using Telkomsel credit or billing and register via SMS by replying “DAFTAR”.
The details are as follow:
 - a. Purchases made through Google Play Store include apps, games, in-app, e-book and movie.
 - b. Payments are made using Telkomsel credit (billing).
 - c. Purchase made by Telkomsel prepaid customers (simPATI, KARTU As and Loop) will directly deduct credit balance. For postpaid customers (kartuHalo), the bills will be added to their current monthly billing statement.

Participation

1. This program is open for public with the following criteria:
 - a. Must be Telkomsel prepaid (simPATI, KARTU As, Loop) or postpaid (kartuHalo) users.
 - b. Must be Indonesian citizen who currently lives in Indonesia.
 - c. Must be at least eighteen (18) years old with proof of identity in the form of ID card or driving license.
 - d. Not an employee, family member or partner of PT Telekomunikasi Selular.
2. Participants who are eligible to join Festival #JajanOnline are:
 - a. Participants who already registered to Festival #JajanOnline via SMS.
 - b. Participants who made a purchase worth Rp10,000 (after 10% VAT and 2% service fee).
 - c. Participants who have 5 lucky draw coupons.
 - d. Participants can only win a prize once during every program period.
3. Participants will not be charged with registration fee.

Winner Announcement

1. Winners will be announced on <http://telkomsel.com> and <https://duniagames.co.id/> after the promo ended.
2. It will be announced 2 months after the program period ended, at most.

Judging System

1. The details of the judging system are as follow:
 - Winners will be determined through drawing process witnessed by Ministry of Social Affairs and other related parties.
 - Winners can only win the lucky draw once during one program period.
2. The winners will be contacted by Telkomsel Customer Service (188) for verification and prize collection details. If the customers could not be contacted, inactive, cannot be

confirmed, or not willing to give the personal information needed, the prize will be allocated to another participant.

3. Winners should show his/her Telkomsel number (SIM card) that has been announced as the winner and also ID Card or Driver's License to confirm the winner status in order to take the prize in GraPARI or other locations upon an agreement between the winners and Telkomsel.

Prize

Below are the prizes offered by Festival #JajanOnline lucky draw program.

| PRIZE | QUANTITY |
|---|-----------------|
| Samsung Galaxy Note 10 256GB | 5 |
| Samsung 43RU7100 43 Inch UHD 4K Smart TV UA43RU7100 | 5 |
| Nintendo Switch Lite | 10 |
| Samsung Galaxy Fit 2019 | 10 |
| LinkAja (@Rp1,000,000) | 20 |

Winners Publication

1. Telkomsel and its partners have the rights to publish all material and activities related to program not limited to winners' name, surname, address, photo, or testimonials and every documentation for the purpose of communication or advertisement in regard with the program and in any published media without any monetary compensation to winners.
2. Participant gives the rights to Telkomsel for any verification process on the data related to identity and residential information of customers. The verification process will be tightly conducted according to the applicable law in regard with privacy rights. Any indication of fraud, fraud, falsehood, error or inaccuracy in case of identity or address details will result in cancellation of winners' status.

Forcible Condition

Telkomsel has the full rights to cancel, shorten, extend, or change the program in a force majeure case.

Liability

1. Telkomsel is not liable for any issue related with internet connection that may cause the service to be inaccessible or operating abnormally. In particular, Telkomsel is not liable for any harmful actions that may be done by external parties.
2. Although Telkomsel will make sure to inform user and/or available tools and verified, any errors (especially false display on sites/application, and email), also lack availability of data and/or virus infected computer on the site/application will not become Telkomsel liability.
3. Furthermore, Telkomsel shall not be liable for:
 - a. Software or hardware problem.

- b. Any human errors or electrical problems.
4. Generally, if administrative operation and/or technical disruption happened due to external entities of Telkomsel, Telkomsel has the rights to end the program earlier.
5. Any fraud or non-compliance with respect to the program rules may result in the disqualification of the participant from the program, Telkomsel has the rights, where necessary, to initiate proceedings against the participant.
6. Telkomsel shall not be liable for any fraud on behalf of this program.

Applicable Law and Jurisdiction Law

Program rules is in accordance with Indonesian Law.

Acceptance of Program Rules

By entering the program, customers fully accept and unconditionally follows any clauses and rules of the Festival #JajanOnline program.

Others

1. If for any reason the prize distribution process is not going as planned, Telkomsel has the rights to modify the distribution process rules with prize value on par as the promised prize.
2. Telkomsel has the rights to choose the prize item colors according to the available stock.
3. Winners will not need to provide any monetary expense as fees and tax in regard to prize becomes Telkomsel's liability.